

# NEW PAYMENT OPTIONS

## July 2011

Dear Carefree Water Company Customer,

In our continued efforts to provide you with the most convenient, modern and secure payment options we are pleased to offer you the following bill paying services:

**DIRECT BILL PAYMENT PLAN:** Enables you to have your water bill automatically deducted from your current bank account each month. The Direct Bill procedure is as follows:

- 1) We will continue to send you your monthly water bill for your records. The bill will indicate as a reminder to you that the payment will be made by automatic bank draft.
- 2) We will provide a ten day waiting period between the time the water bill is mailed each month and the time that we submit the direct bill payment request to your bank so that you will have sufficient time to review your bill and record that deduction amount from your account.
- 3) After the 10 day period we will send the electronic payment request to our Chase Bank, who will in turn electronically withdraw the payment from your account.
- 4) To utilize the Direct Bill Pay method to pay your water bill we need your signed Authorization Form with all the required banking information filled in. You may complete and return the Authorization Form on the reverse side of this letter and mail it in with your payment, or download it from our website at [www.carefreewaterco.com](http://www.carefreewaterco.com), or request a faxed or mailed Authorization Form from our office.

**ON-LINE BILL PAYMENT OPTION:** If your financial institution offers on-line bill payments you may instruct them to make a direct payment to our Carefree Water Company account. The amount you have paid will be credited to your account the following business day.

**CREDIT CARD PAYMENTS:** We will continue to provide the option of paying your water bill with a MasterCard or Visa. Your credit card information is held by us and Chase Bank Paymentech in a locked and secure electronic file. The list is physically handled by us and the amount is manually entered by our Accountants each month.

Due to the cost of processing credit cards effective September 1, 2009 all credit card payments will be charged a \$3.50 plus tax Convenience Fee.

**CASH OR CHECK PAYMENTS:** Yes, we will continue to accept cash and furnish a hand written receipt for such. You may continue to mail a check or drop it in our drop box located at the Town of Carefree Center. You are also welcome to drop off your payment at the water company office in person at: 7181 Ed Everett Way here in beautiful Carefree Arizona.

Please complete all the information below for Direct Payment  
Authorization

DIRECT PAYMENT AUTHORIZATION FORM

I authorize CAREFREE WATER COMPANY to initiate electronic debit entries to my:

checking account (or)  savings account

for payment of my water account number/s \_\_\_\_\_

I acknowledge that the origination of ACH transactions to my account must comply with the provisions of U.S. law. This authority will remain in effect until I have cancelled it in writing.

DATE \_\_\_\_\_

FINANCIAL INSTITUTION NAME (PLEASE PRINT) \_\_\_\_\_

ACCOUNT NUMBER AT FINANCIAL INSTITUTION \_\_\_\_\_

FINANCIAL INSTITUTION ROUTING NUMBER \_\_\_\_\_

FINANCIAL INSTITUTION CITY AND STATE \_\_\_\_\_

SIGNATURE \_\_\_\_\_

PRINTED NAME \_\_\_\_\_

**By using the e-signature feature of this Direct Payment Authorization Form, I represent and warrant without reservation that I have the legal right, power, and authority to agree to all terms contained in the electronic records of this Direct Payment Authorization Form on behalf of myself (or on behalf the individual on whose behalf I am acting, if different). I further agree that my use of the e-signature feature of this payment authorization form constitutes an "electronic signature" as defined by the Electronic Signatures in Global and National Commerce Act ("E-Sign") and Uniform Electronic Transactions Act ("UETA") and that I have formed, executed, entered into, accepted the terms of, and otherwise authenticated the terms specified herein for the use of the e-signature feature of this Direct Payment Authorization Form.**